



# WORKORDER CONDITIONS

**WARNING:** Repair and refinishing products have strong and sometimes offensive odor. Some people and pets are sensitive to these odors and may become ill; these people and pets should not be present when any work is done and for several hours afterwards. We will exhaust vent the fumes where possible. You are responsible for having running water, working electricity and operating air conditioning in all work areas when outside temperatures are greater than 80 degrees. Our technicians wear paint suits and fresh air breathing equipment during a refinish, a cool environment is mandatory for their safety. Our equipment draws power equal to a vacuum cleaner, so we are not responsible for circuit breaker failures or the condition of your electrical system. If a circuit breaker trips we will make an effort to reset it, but we are not responsible if it does not reset. You will need to call an electrician at your expense.

Todd's Porcelain & Fiberglass Repair is providing your refinish as an option to save you replacement costs. We will be resurfacing the existing surface, enhancing the life and providing a new look, but there are limitations. Todd's will do a professional job, meeting all standards required of a licensed contractor, but do not expect perfection. There are flaws in your surface now, we cannot be expected to make them all totally disappear. Keep in mind, we are working in the confines of your home with its limitations. There may be dust bumps that can be found on the new surface. We will do our best to control the dust, but cannot totally eliminate the flaws. Remember, Todd's service is designed to give you a quality finish to extend the life of the surface.

## TERMS ARE DUE ON COMPLETION:

Todd's Porcelain & Fiberglass Repair accepts cash, check, Amex, MasterCard or Visa. On the final day of the job, the technician will present you with a bill for the work. Please plan to either be there on the final day to inspect the work and take care of payment or arrange in advance for your check to be there when the job is complete. If buyer fails to pay on completion or as otherwise agreed per ("due date") buyer shall be liable to Todd's Porcelain & Fiberglass Repair for interest thereon at the rate of one and one-half percent (1.5%) per month from date due, until paid. The buyer agrees and promises to pay to Todd's Porcelain and Fiberglass Repair any attorney's fees and litigation expenses incurred by Todd's Porcelain and Fiberglass Repair, in connection with the buyer's failure to make payment on due date.

## BATHROOM FIXTURES AND HARDWARE:

Todd's is not licensed or insured to do plumbing, electrical or any other trade work. Our technicians are not authorized to do any work other than bathroom refinishing or repairs.

If you are planning to replace your bathroom fixtures or drains, please have them removed and then re-installed after our work is complete, but alert that technician to the fact that a new refinish or repair has been completed and to take extra care after the 24 hour cure time. We are not responsible for their damage. Otherwise our standard practice is to mask around all fixtures including the tub, shower drain, grab bars, shower heads and mounting brackets.

## COLOR:

The standard colors for refinishing are white, bisque, or almond. Any color other than white, bisque or almond requires mixing and must be approved by the customer before the finish can be applied. Please choose carefully, as the color, once applied, cannot be changed except by completely re-applying new materials (at the customer's expense).

## WALLPAPER AND PAINT:

Todd's Porcelain & Fiberglass Repair will be careful not to cause damage to your wallpaper, painted walls and cabinets. Due to the various types of wallpaper and paints, the tape used may pull and tear these surfaces. Todd's Porcelain & Fiberglass Repair does not assume responsibility for this damage.

## DAMAGE:

Chips and damage caused by users; stains and dye marks; or rust and water marks caused by faulty plumbing and plumbing fixtures are Owner responsibility and are not that of Todd's Porcelain & Fiberglass Repair. The use of abrasives to clean your refinished tub/shower will void your warranty.

## WARRANTY:

Todd's provides a five (5) year Non-Transferable Residential Limited Warranty on owner occupied properties, a two (2) year Limited Warranty on rental or commercial properties and a two (2) year Limited Warranty on all repairs. Your technician will provide you with the complete warranty conditions upon completion of his work.